



Richard M. Highsmith, MS, President



His years as an entrepreneur give him incredible insight into the challenges that managers and leaders face every day. His book, Squish Creativity Like a Bug, is a tongue-in-cheek account of many of the funny challenges that managers sometimes create for themselves.

Rick came to Quality Team Building with not only his business experience, but also twenty-five years as a trainer. He studied improvisational comedy and brings the energy and spontaneity of that experience to his workshops.

INTRODUCTION for RICK

Rick Highsmith is a founding partner and President of Quality Team Building. He is the author of Squish Creativity Like a Bug and in his career as an entrepreneur has built two companies from the ground up in two totally different industries. His topic today is

Please join me in giving a warm welcome to Rick Highsmith.

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- Building Confident Leaders
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- Quality Public Speaking
- Creating a Quality Team Culture
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